

PEST CONTROL TIPS

Tips for Preventing & Handling Pests

- Remove excess water. Periodically clean and dry the walls and floors around the sink, bathtub, shower, toilet, windows and patio doors using a common household disinfecting cleaner. On a regular basis, wipe down and dry areas where moisture sometimes accumulates, such as countertops, windows, and windowsills.
- Keep pet food in thick plastic or metal containers with tight lids. In the evening, uneaten pet food should be returned to containers with lids.
- If storing trash and food waste inside the home, do so in rodent-proof containers, and frequently clean the containers with soap and water. Dispose of trash and garbage on a frequent and regular basis, and pick up or eliminate clutter.
- Gnats, aphids, fruit flies, and spider mites are all common insects that can attack your houseplants. Choose houseplants that are naturally resistant to bugs. Also, use store bought sterile soil as outdoor gardening soil can introduce insect larvae. Ensure to limit houseplants to a reasonable number to prevent excess humidity. Avoid over-watering plants.
- Remove food. Store food in sealed glass or plastic containers, and keep your kitchen clean and free from cooking grease and oil. Empty garbage frequently. Clean up spilled food immediately.
- Eliminate pest hiding places. Bathe pets regularly and wash any mats or surfaces they lie on to control fleas. Avoid storing newspapers, paper bags, and boxes for long periods.
- Block pest entryways. Keep doors and windows shut when not in use, especially in rainy weather. Report any broken or torn window or door screens.
- Remove breeding sites. Clean up pet droppings from your yard; they attract flies that can spread bacteria. Do not accumulate litter or garbage; it draws mice, rats, and other rodents.
- Clean and dust on a regular basis. Use environmentally safe household cleaners. Regular vacuuming and mopping removes household dirt and debris that contribute to indoor pest hiding places. A vacuum cleaner with a HEPA filter will help remove insect pests.
- Eliminate clutter on your patio and around the exterior of your home.
- Clean the lint filter of your clothes dryer after each use and promptly report any damage to the vent connection.
- Replace HVAC filters regularly to ensure free flowing air for cooling and dehumidification.
- Monitor cockroach activity by setting traps.
- Keep bird feeders away from the house and utilize squirrel guards to limit access to the feeder by squirrels and other rodents.
- Use thick plastic or metal garbage can with a tight lid. Keep compost bins as far away from the house as possible (100 feet or more is best).

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Resources

Our #1 goal is to provide our residents with safe and high quality communities in which we live.

A great resource of information on commonly found pests in this area can be found at www.pestworld.org.

Reporting

If you have a maintenance request, call (202) 562-2631 – 24 hours a day or enter a work order online at www.bollingfamilyhousing.com.

After hours, a call center will take the call and if it is an urgent or emergency matter they will notify the on-call maintenance technician.

You can also place a work order in person at our welcome center or contact your Resident Services Specialist.

Each work order is assigned a work order number.

Process

Weekly Pest Control treatments are scheduled at XXXXXX Family Housing. They are typically scheduled on XXX[day].

Normally a member of the Hunt team will accompany the Pest Control vendor to assess the severity of the problem and to identify possible root causes. Eradication of the pest nuisance may take multiple treatments which we will schedule in an effort to minimize any inconvenience to our residents.

What to Report to the Management Office

- Any pest infestation
- Any leak or water damage
- Windows or doors that don't open or close properly
- Health issues which you think are linked to a pest infestation within your home