HUNT MILITARY COMMUNITIES

Air Force Utility Allowance (UA) Program Town Hall

Installation Briefers (AFCEC Rep & Hunt Rep)
6/11/2025

U.S. AIR FORCE

Why a Utility Allowance (UA)?

- Basic Allowance for Housing (BAH) includes two components: one for rent, and one for utilities
- Department of Defense policy on Utility Allowance is to:
  - Encourage conservation by making residents responsible for their energy consumption (electricity and natural gas)
  - Reward Service members who conserve utilities to keep the difference between the cost of their consumption and the UA
  - Provide Services with the flexibility to adjust the UA based on actual consumption data and experience with the initial methodology
  - Conservation of utilities lowers demand on the grid increasing the resilience of the system to support mission requirements

U.S. AIR FORCE

Why Did UA Policy Change?

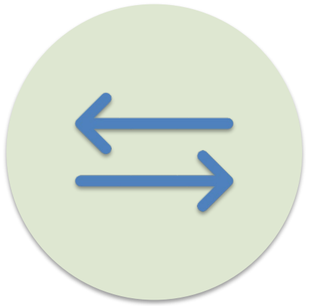
- More accurately calculates utility costs
  - New UA based on monthly averages, not yearly averages
  - New UA accounts for monthly fluctuations in commodity rates
  - Increases transparency
- Better promotes energy conservation
  - Offers rebate incentive to those who conserve electricity & natural gas
  - Zero out-of-pocket costs for the average utility consumer
  - Significant reduction in energy use seen after live billing starts
- Better balances financial incentives to residents and project funding
- Encourages investment in energy-saving projects

HUNT
MILITARY COMMUNITIES

OVERVIEW OF THE AIR FORCE UA PROGRAM

Air Force UA Program Key Changes

1) BAH & UA Credits: Residents no longer receive BAH utility credits. The rent amount is equal to the full BAH allotment (less any rent concessions), with no utility credit applied.

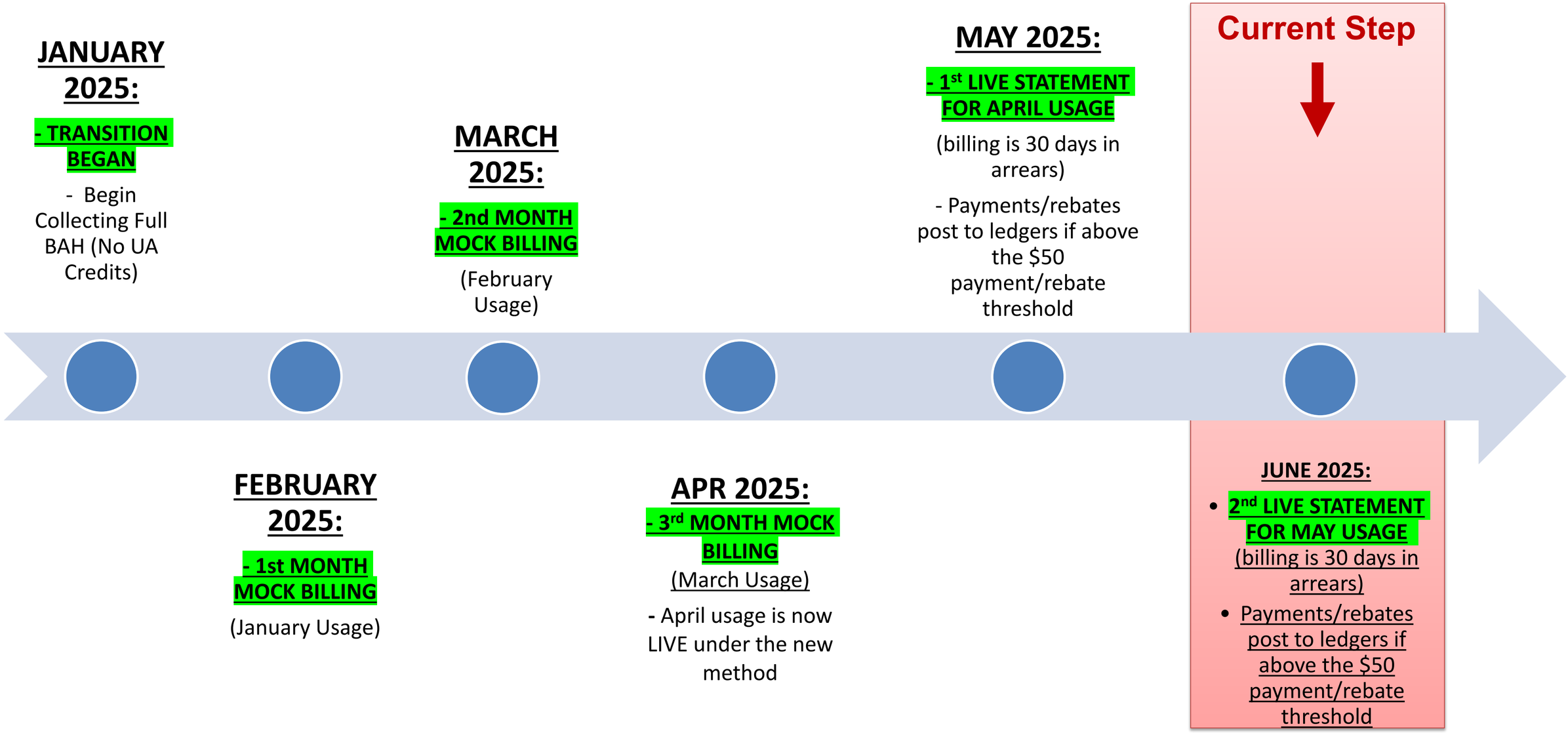


2) Billing Transition: A three-month mock billing period is in effect from January to March 2025 under the new methodology. Live billing will commence in April 2025.

3) New UA Billing Method: The UA method is now based on a monthly baseline method. Under this new system, a portion of your BAH is allocated to the Utility Allowance. This allowance is based on normal monthly usage baselines for each like-type home group.

4) Over-Consumption and Under-Consumption Billing: Residents are billed monthly for usage that exceeds the established baseline (over-consumption) and may receive rebates for usage below the baseline (under-consumption) to encourage energy conservation.

Air Force UA Transition Milestones



How LTG's Are Determined

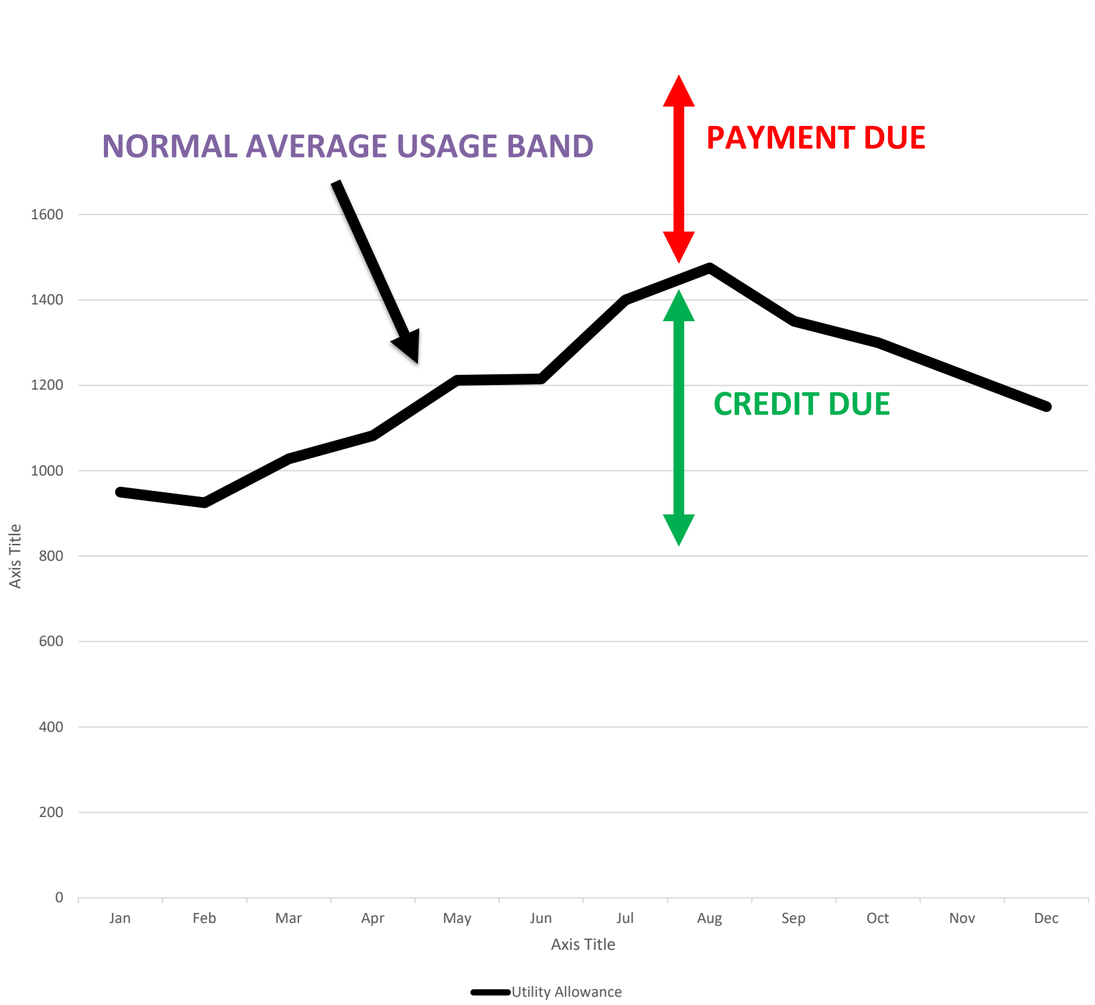
Like Type Groups:

- Homes are grouped together in **"Like Type Groups"** (LTGs) based on factors that influence energy usage including:
  - Size (sqftg, number of bedrooms)
  - Age of the home (year built)
  - Construction style and thermal characteristics
  - Variations in type of heating and cooling equipment
- ***Family size is not a factor***

Small Like Type Groups:

- For small groups with fewer than 10 homes or unique homes, the baseline average will be determined using:
  - 5 Year Rolling Average Method
  - Per Square Foot Method

Overview of the UA Billing Process



How Are UA Payments & Credits Determined?

- **1) Establish the baseline average for every LTG (by commodity):**
  - Remove Exclusions: Vacant/Partially Occupied Homes, Estimates, Homes with Electric Vehicles, and Civilians
  - Eliminate the Highest 10% and Lowest 10% of Users (If >10 homes in a LTG)

- **2) Compare each home's usage against the baseline average:**
  - REBATE ISSUED: If your usage is BELOW the baseline, you will be eligible for a credit
  - PAYMENT DUE: If your usage is ABOVE the baseline, you will need to pay for the extra usage

- **3) Apply the $50 threshold:**
  - Payments/Rebates BELOW the $50 Threshold: NO ACTION (unless the cumulative balance exceeds the threshold)
  - Payments/Rebates ABOVE the $50 Threshold: PAYMENT DUE or REBATE ISSUED
  - At the Baseline: If your usage falls equal to the normal average usage amount, you will owe nothing (covered by BAH)

1st Mock Billing Statement

Average MOCK Bill Outcomes – APRIL 2025 Service Period

- Total Billable Active Duty Residents = 723

	ABOVE the Baseline Avg	At the Baseline Avg	BELOW the Baseline Avg
Number of Residents	**357 residents (49%)**	**1**	**365 residents (51%)**
Average Bill Amount	**$35.35**	**$0**	**($27.71)**
Number of Residents >$50 Threshold	**86 residents (12%)**	**$0**	**50 residents (7%)**
Average Bill Amount >$50 Threshold	**$83.68**	**$0**	**($72.57)**

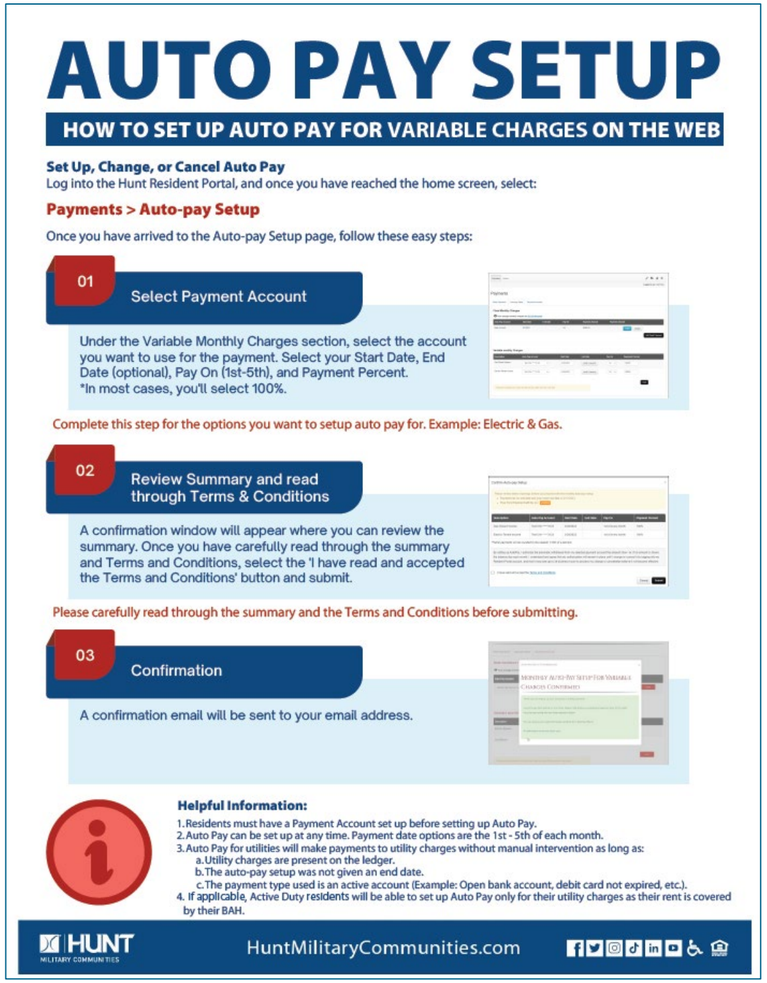
The vast majority of residents in the Community (**81% of residents**) have no action required in this billing period (i.e. they are below the $50 payment/rebate threshold).

Hunt Resident Portal

- **How to Register for Auto Payments:**
  - Go to PAYMENTS, select AUTO PAY SETUP.
  - Select your Payment Account, Start Date, and Payment Percent (in most cases you'll select 100%).

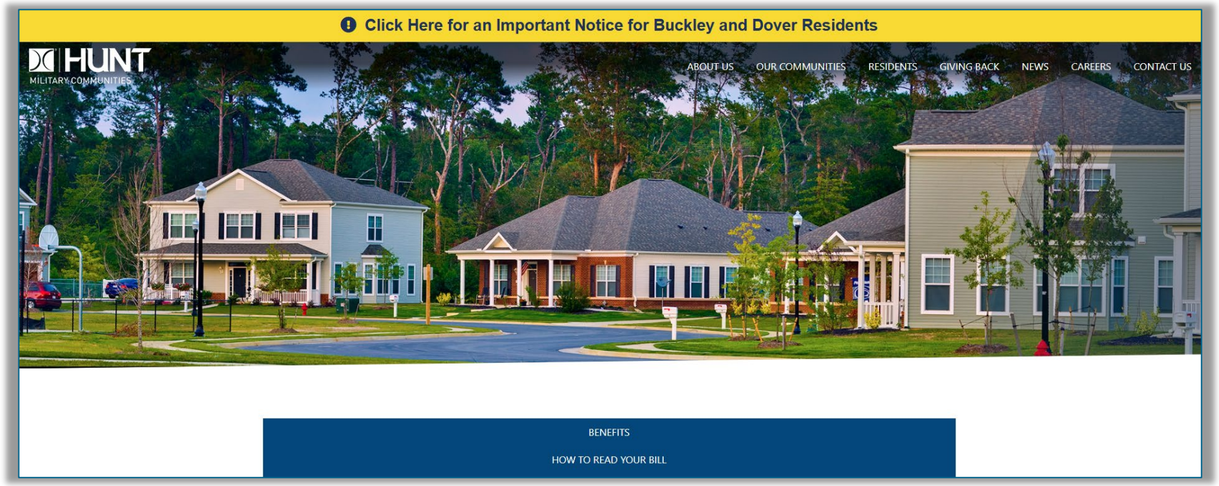
- **How to Opt In for Electronic Refunds:**
  - Go to the resident portal, select EDIT PROFILE.
  - Click the UTILITY BILLING REFUND TYPE drop-down menu.
  - Click to select ELECTRONIC REFUND.

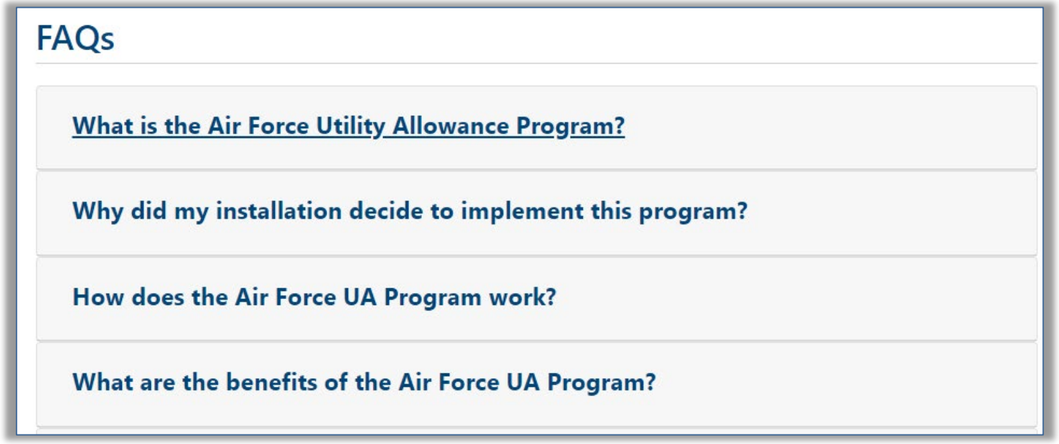
- IMPORTANT NOTE: You will be required to enter your ACH banking information in order to complete the auto pay and electronic refund setup.

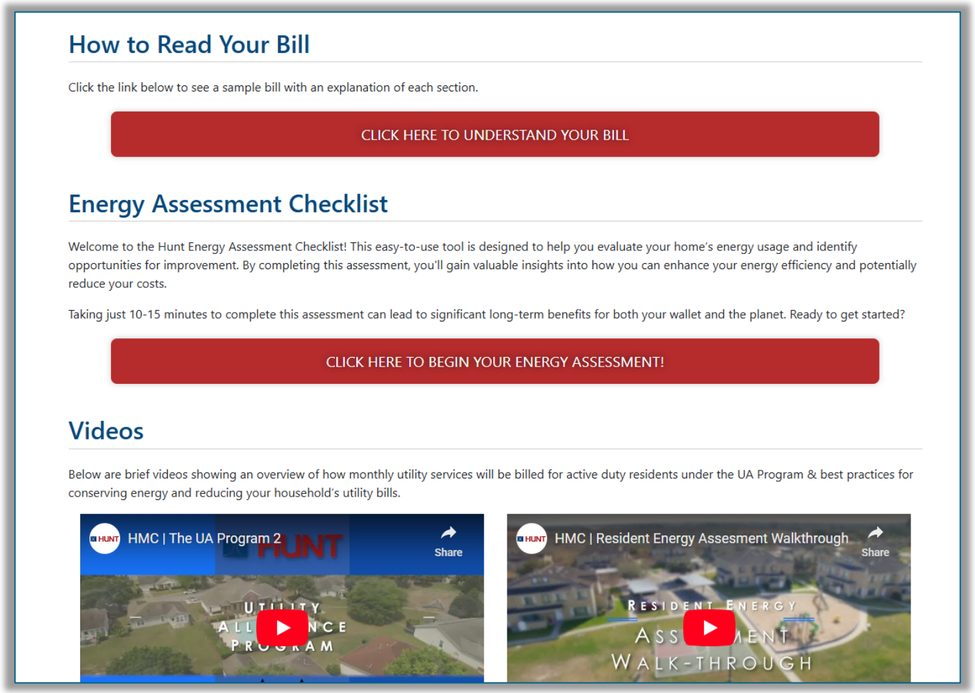


Dedicated Air Force UA Program Website

WEBSITE LINK: https://www.huntmilitarycommunities.com/resident-utility-program

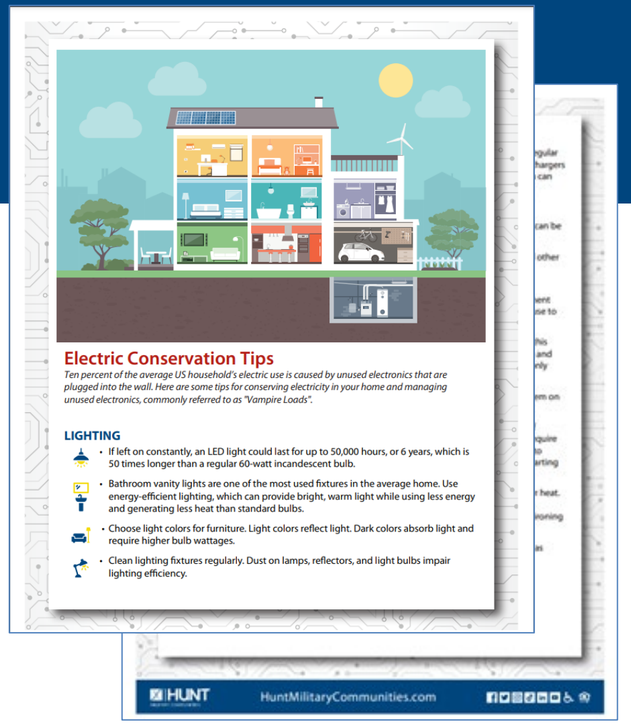


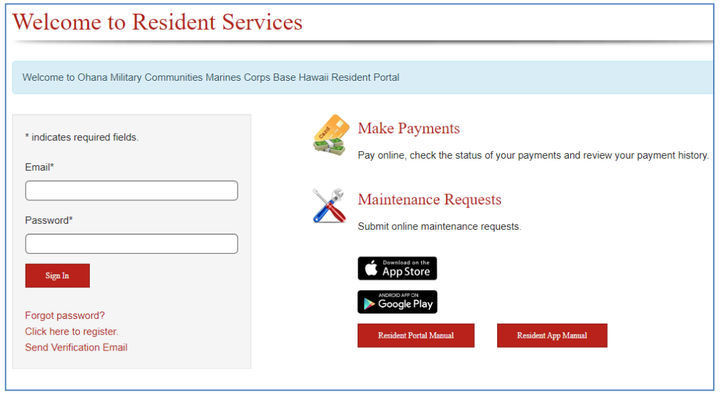


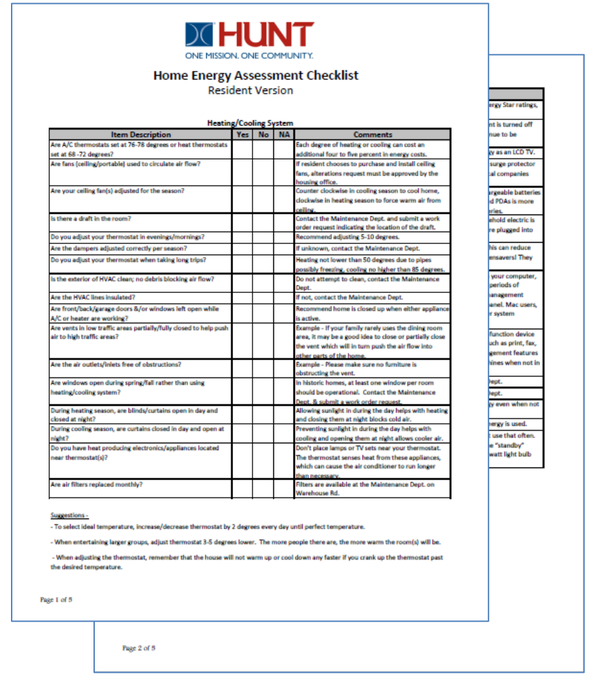


Resources for Residents

- Resources for High Users:
    1. Conservation Tip Sheets
    2. Self Energy Assessment Checklist
    3. Energy Assessment Walkthrough Video (5 min video on property website)
    4. In-Home Energy Assessment
    5. Maintenance Service for Equipment Concerns
    6. Preventative Maintenance for A/C and water heaters upon resident request



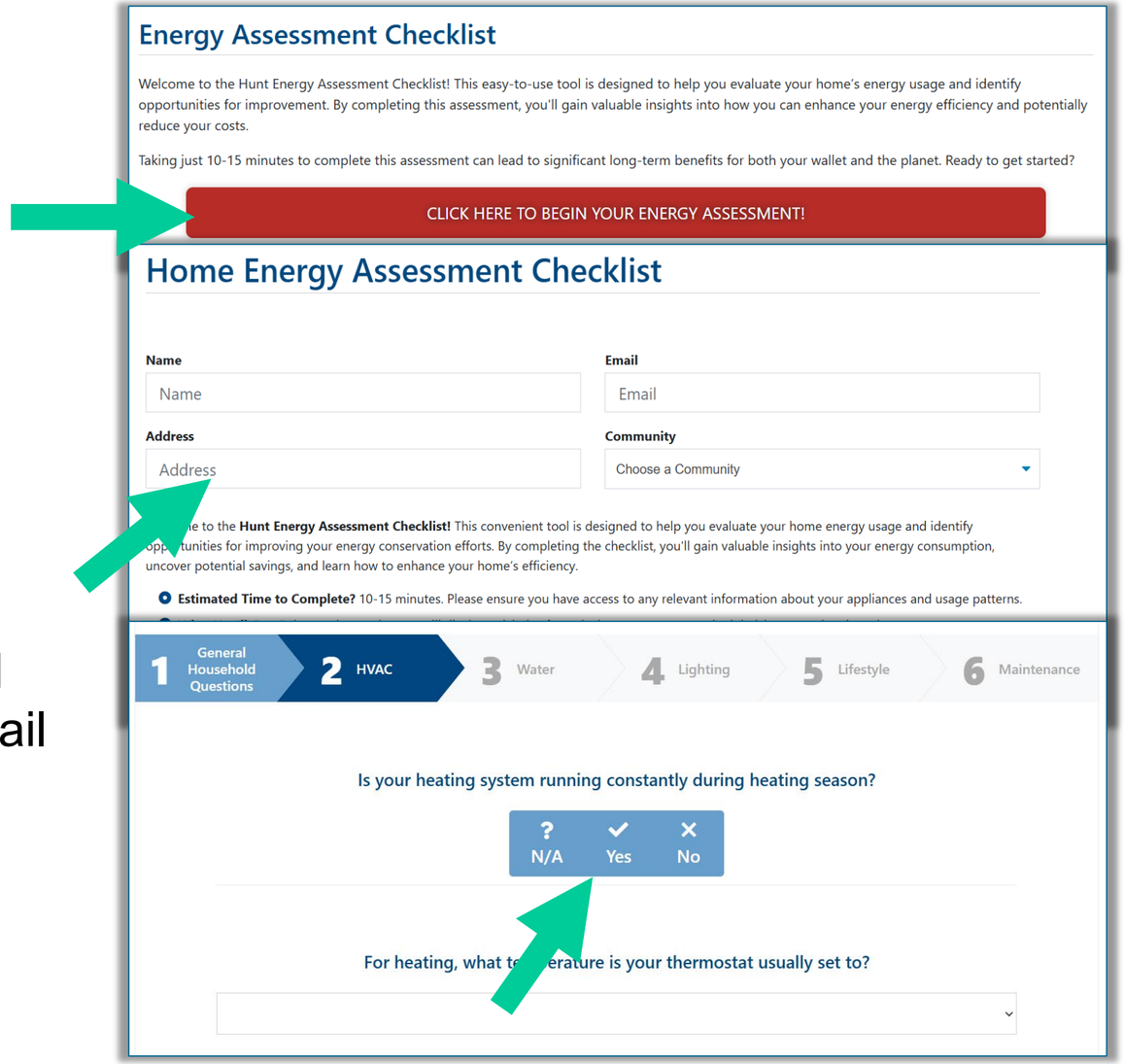




High User Outreach

- Our team will proactively reach out to individuals identified as high users in their LTG to offer support/resources.

- The online **Energy Assessment Checklist**:
  - A convenient tool designed to help you evaluate your energy usage and identify opportunities to conserve!
  - **Estimated Time to Complete?** 10-15 minutes.
  - **What Happens?** Once you submit the form, an analysis of your responses will be completed and recommended next steps will be provided via email within 15 minutes.
  - **Click Here to Access:** https://www.huntmilitarycommunities.com/home-energy-assessment-checklist



High Usage Concern – Energy Assessment Process

Complete the Online Energy Assessment Checklist (on the Hunt UA Program Website).

Results Are Processed & A Custom Response is Provided

SCORE = 80 - 100%:

ENERGY CONSERVING - Congrats! Your household is already taking many great steps to conserve energy!

HIGH USAGE CAUSE – After reviewing your checklist submission, there was no obvious reason for high energy usage based on your responses.

NEXT STEPS –

1) If high usage continues, contact Hunt Maintenance to schedule an in-home energy assessment.

SCORE = 0 - 79%:

ROOM FOR IMPROVEMENT - Your household has opportunities to improve energy conservation efforts.

HIGH USAGE CAUSE – After reviewing your checklist submission, your high energy usage is likely due to lifestyle choices in the home.

NEXT STEPS –

1) Continue to monitor consumption, and implement the recommended actions that were provided in your response email to reduce your usage.

2) Review the 5 minute energy assessment walkthrough video and conservation tips sheets found on the UA Program website.

3) If high usage continues, contact Hunt Maintenance to schedule an in-home energy assessment.

Coming Soon – Level 2 EV Charging Program!

- **Department of Air Force Policy on EV Charging (17MAR23):**
  - EV chargers, of any level or voltage, will be **separately metered** from the home's normal electric usage, and **billed to the resident in addition to the rental rate** paid by the resident.
  - The EV chargers/meters installed by the MHPI Project Owner's approved vendor **must adhere to all applicable laws and code**.
  - Residents will be required to sign an **addendum to their lease** to charge their EV at home.
  - The EV charger's metered **usage will not be included in UA Program baseline** averages for like-type groups.

YES ENERGY
MANAGEMENT

YES Energy Resident Billing Service

Hunt Military Communities has partnered with YES Energy, a leading energy and metering company, for the administration of the resident utility conservation program.

Account Payments

A variety of convenient payment options including automatic payments are available on the Hunt Resident Portal.

Statements and Notices

The new and improved monthly statements are now easier to read and understand. Statements will continue to be emailed and/or mailed to your home each month and will also be available electronically in the Hunt Resident Portal.

Customer Assistance - Available Now!

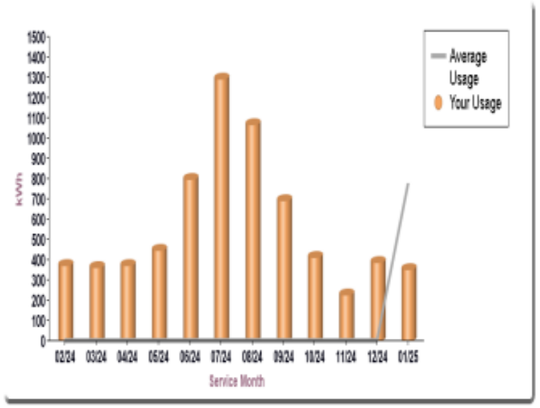
Contact the YES Customer Service Center for help managing your utility account. We have a dedicated group of employees standing by to help you with any questions you have regarding this transition or your utility account.

You can reach out to YES Energy 24/7 by phone at 1-844-979-4416 or by email at yescs@yesenergymgmt.com

YES Energy Resident Billing Service

Your Electric Usage
(*indicates estimation)

Month	Your Usage kWh	Amount	Baseline	Difference	Your Charge
02/24	371.00	$52.93	0.00	371.0000	$52.93
03/24	360.00	$51.36	0.00	360.0000	$51.36
04/24	371.00	$52.93	0.00	371.0000	$52.93
05/24	444.00	$63.35	0.00	444.0000	$63.35
06/24	793.00	$113.14	0.00	793.0000	$113.14
07/24	1291.00	$184.20	0.00	1,291.0000	$184.20
08/24	1063.00	$151.67	0.00	1,063.0000	$151.67
09/24	691.00	$98.59	0.00	691.0000	$98.59
10/24	411.00	$58.64	0.00	411.0000	$58.64
11/24	224.00	$31.96	0.00	224.0000	$31.96
12/24	386.00	$55.07	0.00	386.0000	$55.07
01/25	351.00	$50.08	775.56	-424.5600	$-60.58

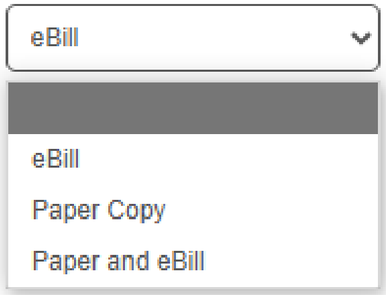


Statement Enhancements:

- Combining all Electric and Gas Details into a Single 12-month Chart and Graph on Back of the Statement.
- Difference Column on Back Chart to show positive and negative values.

Delivery of Statements

- Utility Billing Delivery Option preference can be selected on the Hunt Resident Portal under My Profile.
- Options Include: eBill, Paper and eBill or Paper Copy.



Dover Gas:

- 3 Gas Tiered Rates:
- Tier 1: 1-20 CCF, Tier 2: 21-50 CCF, Tier 3: 51 CCF and above. This detail will be included under the Community Message section on the statement.

Utility Type	Previous Reading CCF	Current Reading CCF	Your Usage CCF	Rate $/CCF	Your Usage Amount
GAS1	672.00	781.00	109.0000		**$138.68**
			20.00	1.6290000	32.58
			30.00	1.3340000	40.02
			59.00	1.1200000	66.08

SAMPLE STATEMENT FRONT

The top portion of the statement is the tear-off stub with payment details.
Legend stating if there is an amount to pay, nothing to pay, or if a refund is due.

The left hand side contains:

- Customer service contact details.
- Portal website address.
- Community name.
- Resident ID and portal registration code.

1069 High Street
Dover, DE 19901

YES ENERGY MANAGEMENT

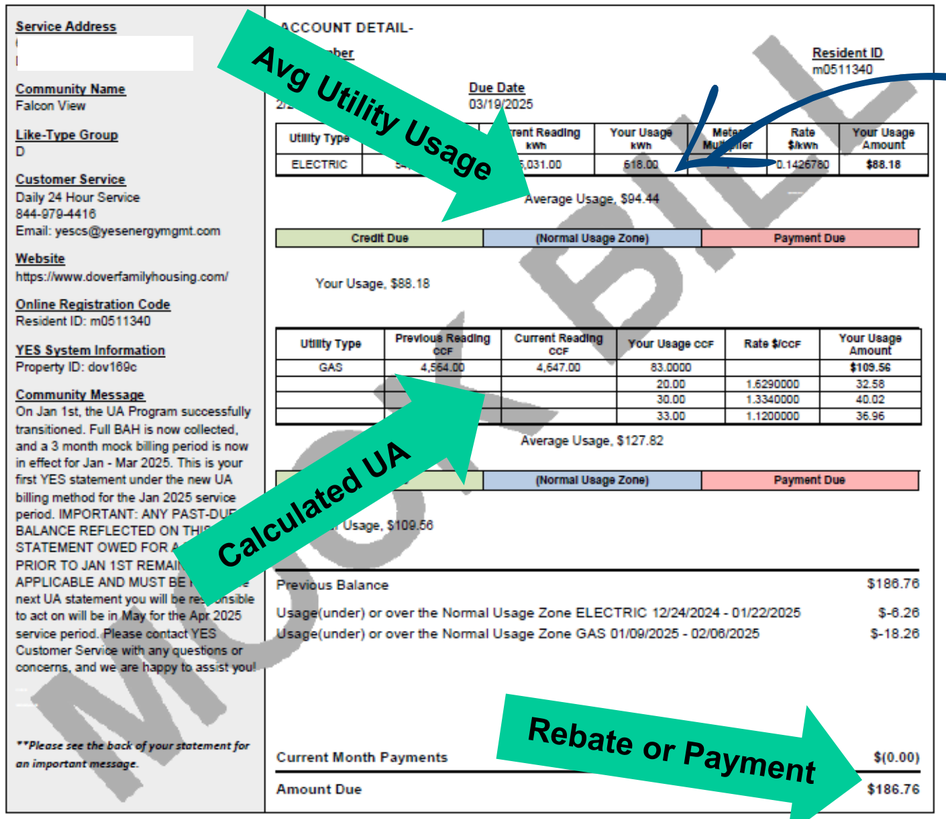
DOVER, DE 19901

THIS IS NOT A BILL

Falcon View
https://www.doverfamilyhousing.com/

YES Customer Service:
844-979-4416

Resident ID:	m0511340
Statement Date:	2/27/2025
Due Date:	03/19/2025
Amount Due:	$186.76
Amount Enclosed:	$ ____.__



Service Address

Community Name
Falcon View

Like-Type Group
D

Customer Service
Daily 24 Hour Service
844-979-4416
Email: yescs@yesenergymgmt.com

Website
https://www.doverfamilyhousing.com/

Online Registration Code
Resident ID: m0511340

YES System Information
Property ID: dov169c

Community Message
On Jan 1st, the UA Program successfully transitioned. Full BAH is now collected, and a 3 month mock billing period is now in effect for Jan - Mar 2025. This is your first YES statement under the new UA billing method for the Jan 2025 service period. IMPORTANT: ANY PAST-DUE BALANCE REFLECTED ON THIS STATEMENT OWED FOR A PRIOR TO JAN 1ST REMAINS APPLICABLE AND MUST BE ... next UA statement you will be responsible to act on will be in May for the Apr 2025 service period. Please contact YES Customer Service with any questions or concerns, and we are happy to assist you!

***Please see the back of your statement for an important message.*

ACCOUNT DETAIL-

Resident ID
m0511340

Due Date
03/19/2025

Utility Type	Current Reading kwh	Your Usage kwh	Meter Multiplier	Rate $/kwh	Your Usage Amount
ELECTRIC	5,031.00	618.00		0.1426780	$88.18

Average Usage, $94.44

Credit Due	(Normal Usage Zone)	Payment Due

Your Usage, $88.18

Utility Type	Previous Reading CCF	Current Reading CCF	Your Usage CCF	Rate $/CCF	Your Usage Amount
GAS	4,564.00	4,647.00	83.0000		$109.56
			20.00	1.6290000	32.58
			30.00	1.3340000	40.02
			33.00	1.1200000	36.96

Average Usage, $127.82

	(Normal Usage Zone)	Payment Due

Usage, $109.56

Previous Balance	$186.76
Usage(under) or over the Normal Usage Zone ELECTRIC 12/24/2024 - 01/22/2025	$-6.26
Usage(under) or over the Normal Usage Zone GAS 01/09/2025 - 02/06/2025	$-18.26
Current Month Payments	$(0.00)
Amount Due	$186.76

Avg Utility Usage

Calculated UA

Rebate or Payment

MOCK BILL

The main body lists:

- Meter information.
- Utilities invoiced.
- Baseline and dollar charges/credits.

NOTE: ANY PAST DUE BALANCE ON THIS STATEMENT IS STILL APPLICABLE

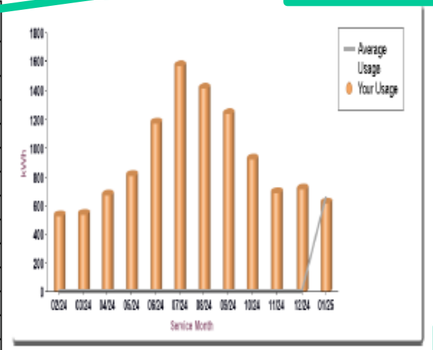
SAMPLE STATEMENT BACK
graph and usage table in detail)

***Rates listed include all applicable charges, fees, and rate discounts as determined by the local utility provider. If your usage is indicated as *EST, your actual usage could not be obtained and your usage has been estimated and adjusted to fall within the average of your LTG for the period.*

Seasonally-Adjusted Monthly Baseline Average

Your Electric Usage
(*indicates estimation)

Month	Your Usage kWh	Amount	Baseline	Difference	Your Charge
02/24	526.00	$75.05	0.00	526.0000	$75.05
03/24	542.00	$77.33	0.00	542.0000	$77.33
04/24	673.00	$96.02	0.00	673.0000	$96.02
05/24	811.00	$115.71	0.00	811.0000	$115.71
06/24	1178.00	$168.07	0.00	1,178.0000	$168.07
07/24	1567.00	$223.58	0.00	1,567.0000	$223.58
08/24	1413.00	$201.60	0.00	1,413.0000	$201.60
09/24	1245.00	$177.63	0.00	1,245.0000	$177.63
10/24	923.00	$131.69	0.00	923.0000	$131.69
11/24	688.00	$98.16	0.00	688.0000	$98.16
12/24	714.00	$101.87	0.00	714.0000	$101.87
01/25	618.00	$88.18	661.94	-43.9400	$-6.26



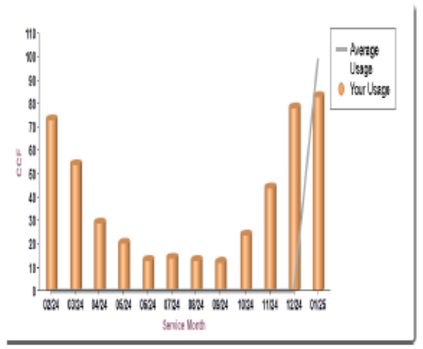
12-months of historic usage profile table:

- Utility consumption.
- Baseline Average
- Dollar charges or rebates.

Payment owed when total Payment Amount >$50
-OR-
Rebate credit issued when total Rebate Amount > $50

Your Gas Usage
(*indicates estimation)

Month	Your Usage CCF	Amount	Baseline	Difference	Your Charge
02/24	73.00	$89.64	0.00	73.0000	$89.64
03/24	54.00	$70.10	0.00	54.0000	$70.10
04/24	29.00	$40.44	0.00	29.0000	$40.44
05/24	20.00	$29.50	0.00	20.0000	$29.50
06/24	13.00	$19.17	0.00	13.0000	$19.17
07/24	14.00	$20.65	0.00	14.0000	$20.65
08/24	13.00	$19.17	0.00	13.0000	$19.17
09/24	12.00	$17.70	0.00	12.0000	$17.70
10/24	24.00	$36.55	0.00	24.0000	$36.55
11/24	44.00	$64.64	0.00	44.0000	$64.64
12/24	78.00	$103.96	0.00	78.0000	$103.96
01/25	83.00	$109.56	99.30	-16.3000	$-18.26



12-month graph:

- Residence consumption.
- Like type unit baseline.
- Normal Usage Average

YES ENERGY MANAGEMENT

YES Energy Resident Billing Service

Live Demo - Resident Portal Utility Features

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QUESTIONS?

HUNT MILITARY COMMUNITIES

BACKUP SLIDES

Air Force UA Program VIDEO

https://www.youtube.com/watch?v=Kl8oeiEQ00g&t=3s

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Previous Air Force UA Policy

- UA is based on a 5-year rolling average
- UA = (5-Year Consumption Avg. X Actual gas/electric rate)
  - Consumption for like-type units
  - UA is deducted from BAH; remainder is rent
  - Resident pays for their utilities from the UA amount
- If usage exceeds the UA, resident pays the difference
- If usage is less than the UA, resident pockets difference
- UA is adjusted annually, approved by the AF
- Actual monthly UA could be seasonally adjusted above or below the constant UA amount, based on last year's monthly utility fluctuation
  - The sum of the 12 monthly allowances had to equal the annual UA

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New Air Force UA Policy

- UA (for most homes) is based on actual monthly meter readings for like-type home groupings at each installation
- UA = Monthly Consumption Avg. X Actual gas/electric rate
  - Consumption for like-type units (NO CHANGE)
  - Eliminates extreme lows/highs, vacant homes excluded (NO CHANGE)
  - UA is deducted from BAH; remainder is rent (NO CHANGE)
  - Resident pays utilities from the UA amount (NO CHANGE)
- "Real-time" monthly average
  - Correlates with actual weather conditions
  - Increases automatically during hot summers or cold winters
  - No longer dependent on previous occupant habits
- Families that use average utilities maintain $0 out of pocket expenses
- Saving energy below the average will generate a rebate (NO CHANGE)
- Utility use over the average will generate a bill to pay out of pocket (NO CHANGE)

U.S. AIR FORCE

Benefits

- Consistent with OSD policy
- Promotes energy conservation with financial incentive
  - 50% of residents will continue to receive rebates for conserving
- Monthly averages capture seasonal fluctuations without creating out-of-pocket expenses
- Improves project funding for sustainment and revitalization
- Better aligns out-of-pocket expense for on-base & off-base families
- More consistent across DoD; similar to Army and Navy programs

Benefits of the New UA Program for Residents

More accurately calculates energy costs

- Old UA provided rebates to above-average energy consumers
- New UA will be based on monthly averages, not yearly averages
- Increases Airmen transparency

Better promotes energy conservation

- Offers rebate incentive to those who conserve electricity & gas beyond the normal usage range
- 50% of residents will continue to receive rebates for conserving
- Zero out-of-pocket costs for the average utility consumer

Allows more project funds to be reinvested in homes and communities

- Better balances financial incentives to residents and helps reduce project operating expenses
- Encourages Project Owner investment in energy-saving initiatives

Old vs New Air Force UA Program

	Old UA Policy	New UA Policy
Energy Calculation	100% of the 5-year historical average of like-type homes.	100% of the actual average monthly consumption of like-type homes.
Payments	Residents pay out-of-pocket only for above average usage.	Residents pay out-of-pocket only for above average usage (over the $50 payment threshold).
Rebates	Residents earn rebates for usage below the average.	Residents earn rebates for usage below the average (over the $50 rebate threshold).
Seasonal Fluctuation Calculations	Seasonal fluctuations not reflected in the 5-year average.	UA accurately captures cost, including seasonal fluctuations monthly.
Rate Fluctuations	Rate fluctuations not reflected in the annual UA.	UA accurately captures rates updated monthly.
Impact on Airmen	Residents using above average consumption will pay the difference out of pocket if above the UA credit amount.	Residents using above average consumption will pay the difference out of pocket if above the $50 threshold. Residents using average consumption will pay $0 out of pocket.

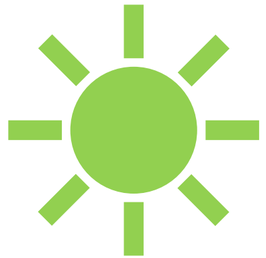
Air Force UA Program Overview

The UA Program is an **OSD mandated program** that provides the privatized military partners the opportunity to participate.

The UA Program's baseline calculations use **current weather conditions** vs. the previous model that took an average of the year's overall conditions.

This is a **more accurate** way to obtain energy cost and consumption data, allowing it to be adjusted as needed.

Due to the method change, **3 months of mock billing** will be provided to allow residents an adjustment period to get familiar with the program.



Utility baselines are calculated based on the **current month's weather conditions** as well as the commodity rate.

Under LIVE billing, **most Airmen will likely experience no out-of-pocket expenses**. The utility component of the BAH should cover utility costs for the majority of household's who consume "normal" or average usage. Those with above normal usage will only owe if the payment is above the $50 threshold.

Pros and Cons

Annual UA Method (Old)

- **PROS**
  Residents know up-front what their monthly utility allowance for the year will be.

- **CONS**
  High Users may have significant out-of-pocket costs if using more than their BAH allotted UA usage amount.

  Complex 5-year averaging calculations.

  No seasonal component due to annual average determined up front.

  The UA is calculated up front based on historic data—so it doesn't take into account rate changes or extreme temperatures throughout the year.

Monthly Baseline UA Method (NEW)

- **PROS**
  Earn rebates for conservation!

  No action is needed on your monthly bill unless the $50 payment/rebate threshold is exceeded.

  Takes into account seasonal component due to annual average determined up front.

  The UA is calculated monthly based on real-time data—so it transfers the risk of rate changes and extreme temperatures to the Project, not the resident.

- **CONS**
  Residents will not know up front what their monthly utility allowance will be. The UA is calculated monthly.

UA Transition Timeline

IMPORTANT NOTE:
YES Energy UA billing statements will always be delivered ~30 days after the usage period has closed.

This is due to the time needed by the 3rd Party Billing Company to receive the meter and cost data from the Utility Provider and calculate the UA baseline averages for each LTG, along with, payment and rebate allocations.

DEC 2024– LIVE bill for FULL electric/gas (Nov usage)

- Rent Amount: BAH - UA

JAN 2025*– Final bill for FULL electric/gas (Dec usage) ***Charges waived; bill will be MOCK as a courtesy by Hunt**

- NEW Rent Amount: 100% BAH (less any rent concessions) + 2025 annual BAH adjustment

FEB 2025– 1st MOCK bill for electric/gas usage above/below baseline (Jan usage)

MAR 2025– 2nd MOCK bill for electric/gas usage above/below baseline (Feb usage)

APR 2025– 3rd MOCK bill for electric/gas usage above/below baseline (Mar usage)

MAY 2025– 1st LIVE bill for electric/gas usage above/below baseline (Apr usage)

Sample Calculation

Steps to Calculate the Baseline Average:

- 1) **Remove exclusions** (vacant, partially occupied, electric vehicles, civilians)
- 2) **Remove outliers** (highest/lowest 10%)
- 3) **Take the total usage (minus outlier usage) and divide by the number of homes remaining** –
  - Ex: started with 23 data points– ended with 16 data points
- 4) **Subtract the average amount from each resident's actual usage to determine the difference above/below the baseline**
  - Ex: The baseline average is 596.44 kWh
- 5) **Multiply the difference by the current Provider electric or gas rate (Ex: $0.10/kWh) to determine the monthly charge/credit amount**
  - If negative = Credit/Refund
  - If positive = Charge

Sample UA Bill Calculation

Example Billing Calculation for Usage BELOW the Normal Average Usage Band:

Resident's Actual Monthly Usage = 750 kWh

Monthly LTG Average 1000 kWh

Difference between resident's usage and the normal average usage band:

750 kWh – 1000 kWh = (250 kWh)

Billing amount is calculated by applying the current effective electric rate to determine the charges for usage below the buffer:

(250 kWh) X $0.14326/kWh = **($35.82) REBATE**

Payment owed when total payment amount exceeds >$50
-OR-
Rebate issued when total rebate amount exceeds > $50

Sample Calculation

- Highest 10% - Excluded from Baseline
- Lowest 10% - Excluded from Baseline
- Partially Occupied – Excluded from Baseline
- Vacant/Civilian/Electric Vehicle – Excluded from Baseline

Usages prior to baseline calculations (Like-Type Group)	Status	Average (Baseline Allowance Amount)	Actual usage	Difference in usage AFTER Allowance applied	Utility Rate	Charge/credit after utility rate applied to difference in usage
457	Current	596.44	457	-139.44	0.46	-$64.14
296	Current	596.44	296	-300.44	0.46	-$138.20
867	Current	596.44	867	270.56	0.46	$124.46
888	Current	596.44	888	291.56	0.46	$134.12
1020	**Current**	596.44	1020	423.56	0.46	$194.84
501	Current	596.44	501	-95.44	0.46	-$43.90
753	Current	596.44	753	156.56	0.46	$72.02
88	**Current**	596.44	88	-508.44	0.46	-$233.88
689	Current	596.44	689	92.56	0.46	$42.58
104	**Current**	596.44	224	-372.44	0.46	-$171.32
110	**Moved out 7/22**	596.44	110	-486.44	0.46	-$223.76
367	Current	596.44	367	-229.44	0.46	-$105.54
322	Current	596.44	322	-274.44	0.46	-$126.24
121	**Vacant**	596.44	121	-475.44	0.46	-$218.70
545	Current	596.44	545	-51.44	0.46	-$23.66
986	Current	596.44	986	389.56	0.46	$179.20
953	Current	596.44	953	356.56	0.46	$164.02
2456	**Current**	596.44	2456	1859.56	0.46	$855.40
668	Current	596.44	668	71.56	0.46	$32.92
196	**Moved in 7/15**	596.44	196	-400.44	0.46	-$184.20
485	Current	596.44	485	-111.44	0.46	-$51.26
431	Current	596.44	431	-165.44	0.46	-$76.10
335	Current	596.44	335	-261.44	0.46	-$120.26

12 Month Example

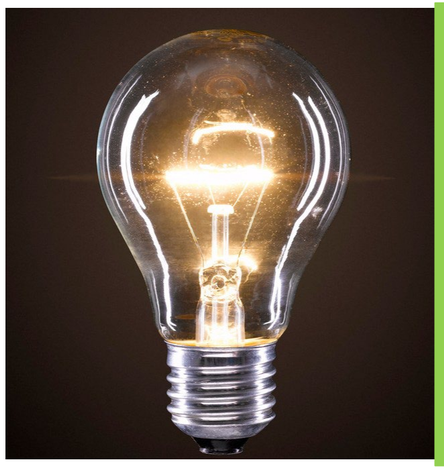
Avg Resident Billing Outcomes (Typical MOCK BILLING - ANNUAL)

	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-23	Oct-23	Nov-23	Dec-23	12 MONTH TOTAL
# Billing Participants	944	980.00	975.00	976.00	984.00	984.00	972.00	964.00	964.00	968.00	975.00	975.00	**971.75**
Average Payment ABOVE Baseline	$49.99	$35.99	$29.43	$37.78	$45.50	$55.45	$48.09	$47.11	$44.18	$40.21	$35.63	$34.93	**$42.02**
Highest Charges ABOVE Baseline	$413.49	$353.94	$266.69	$281.09	$616.05	$673.65	$624.52	$492.77	$250.48	$250.28	$309.30	$477.17	**$417.45**
# Residents ABOVE Baseline	499	521	516	506	507	503	495	403	377	386	365	510	**466**
% of Total Bills	53%	53%	53%	52%	52%	51%	51%	42%	39%	40%	37%	52%	**48%**
# Residents ABOVE $50 Trigger Amount	133	98	69	110	133	150	136	139	118	116	90	86	**115**
% of Total Bills	14%	10%	7%	11%	14%	15%	14%	14%	12%	12%	9%	9%	**12%**
Average Rebate BELOW Baseline	-$31.61	-$27.16	-$23.76	-$64.48	-$33.06	-$40.36	-$38.94	-$39.43	-$36.29	-$32.65	-$25.01	-$24.85	**-$34.80**
Highest Rebates BELOW Baseline	-$176.95	-$125.13	-$142.97	-$152.25	-$138.65	-$189.28	-$254.99	-$260.58	-$252.58	-$139.13	-$152.69	-$138.75	**-$177.00**
# Residents BELOW Baseline	445	436	433	447	449	458	450	444	430	432	467	437	**444**
% of Total Bills	47%	44%	44%	46%	46%	47%	46%	46%	45%	45%	48%	45%	**46%**
# Residents BELOW -$50 Trigger Amount	98	68	40	68	106	146	131	136	98	96	57	47	**91**
% of Total Bills	10%	7%	4%	7%	11%	15%	13%	14%	10%	10%	6%	5%	**9%**

KEY TAKEAWAYS:

1) The vast majority of residents (80%) will have no action in a typical month (below the $50 payment/rebate threshold).
2) Only the highest (12%) and lowest (9%) outliers exceed the $50 threshold, and will either get money back via a refund for conservation BELOW the $50 refund threshold or have to pay for excess usage ABOVE the $50 payment threshold.

Energy Conservation Tips

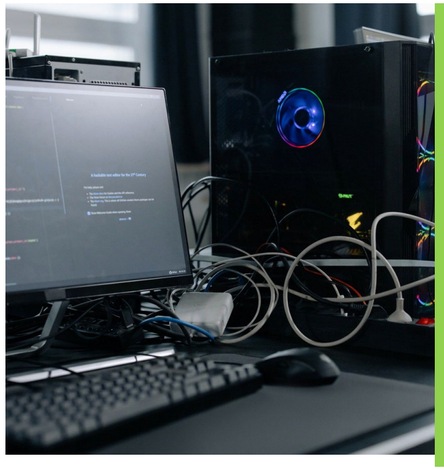


Lighting

- Replace incandescent bulbs with LEDs where possible. If left on constantly, an LED light could last for up to 50,000 hours, or 6 years, which is 50 times longer than a regular 60-watt incandescent bulb.
- Clean lighting fixtures regularly. Dust on lamps, reflectors, and light bulbs impair lighting efficiency.

Heating/Cooling

- Leave window shades, drapes and/or blinds closed during the day
- Replace filters more frequently if there are pets in the home.
- Use ceiling fans. Also run kitchen and bath exhaust fans long enough.
- Open windows during moderate weather of spring and fall



Electronics

- Unplug infrequently or seasonally used power supplies
- Buy ENERGY STAR®-labeled electronics. Consolidate multiple power supplies on a single power strip

Appliances

- Gas flames from your stove should burn with a clear blue color. A yellow flame may indicate your burner isn't operating efficiently.
- Carefully time your preheat period when baking.
- Defrost the freezer regularly.
- Wash clothes in cold water whenever possible.