

# UNDERSTANDING YOUR BILL

## UTILITY BILLING TRANSITION TO YES



**YES ENERGY**  
MANAGEMENT

### STATEMENT FRONT

#### The top portion of the statement shows your payment details

Legend stating if there is an amount to pay, nothing to pay, or if a refund is due.

500 Colonial Center Pkwy Ste 200  
Roswell, GA 30076-8852

**YES ENERGY MANAGEMENT**

JOHN SMITH  
53 YES St.  
Roswell Park, GA 30076

**EXAMPLE PROPERTY**

YES Energy Management  
PO Box 82577  
Goleta, CA 93118-2577

**\*\*Please pay on-line at [WEB URL.com](#)\*\***

Customer Service: (555) 555-5555

Resident ID: m0123456  
Statement Date: 7/18/2019

**Due Date:** 08/08/2019  
**Current Balance:** \$38.20  
**Amount Due:** \$38.20  
**Amount Enclosed:** \$ \_\_\_\_\_

#### The left hand side contains:

- Customer service contact details.
- Portal website address.
- Community name.
- Resident ID and portal registration code.
- Like type group.

#### The main body lists:

- Meter information.
- Utilities invoiced.
- Baseline and dollar charges/credits.
- Rate information.

**Service Address**  
53 YES St.  
Roswell Park, GA 30076

**Community Name**  
Example Property

**Like-Type Group**  
Ros 12LT

**Customer Service**  
Hours of Operation:  
24 Hour Service Daily  
(555) 555 - 55555  
Email: yescs@yesenergymgmt.com

**Resident Services Office Contact**  
5338 Roswell Park  
(555) 555 - 55555

**Resident Portal Website**  
[www.yesenergymgmt.com](#)

**Online Payment Registration Code**  
Resident ID: m0123456

**YES System Information**  
Property ID: exprop

**Remit Payment To**  
YES Energy Management  
PO Box 82577  
Goleta, CA 93118-2577

**Community Message**  
Thank you for conserving responsibly!

**\*\*Please see the back of your statement for an important message.**

**-ACCOUNT DETAIL-**

Unit Number	Resident Name	Resident ID
Ros 12LT	JOHN SMITH	m0123456

Community Service Dates	Statement Date	Due Date	Billing Days
6/1/2019 - 6/30/2019	7/18/2019	08/08/2019	30

Utility Type	Previous Reading KWH	Current Reading KWH	Your Usage KWH	Meter Multiplier	Rate \$/KWH	Your Usage Amount
ELECTRIC	238,752.00	239,957.00	1,205.00	1	0.1153800	\$139.01

Lower Buffer, \$82.48      Average Usage, \$91.64      Upper Buffer, \$100.81

Credit Due      (Normal Usage Zone)      Payment Due

Your Usage, \$139.01

Previous Balance \$0.00

Usage(under) or over the Normal Usage Zone ELECTRIC \$38.20

Current Month Payments \$(0.00)

Current Balance \$38.20

Please Remit Payment for Current Charges by Due Date. Remit Payment for Any Past Due Amount Immediately.

Payments not received on or before the due date, will be subject to a late fee.

# UNDERSTANDING YOUR BILL

## UTILITY BILLING TRANSITION TO YES



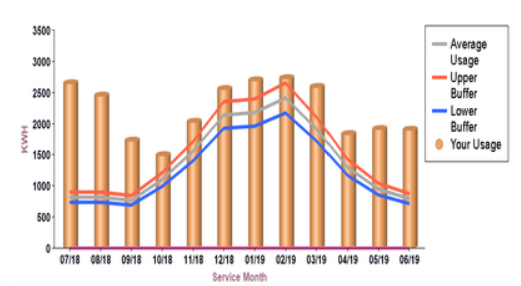
**YES ENERGY**  
MANAGEMENT

### STATEMENT BACK (graph and usage table in detail)

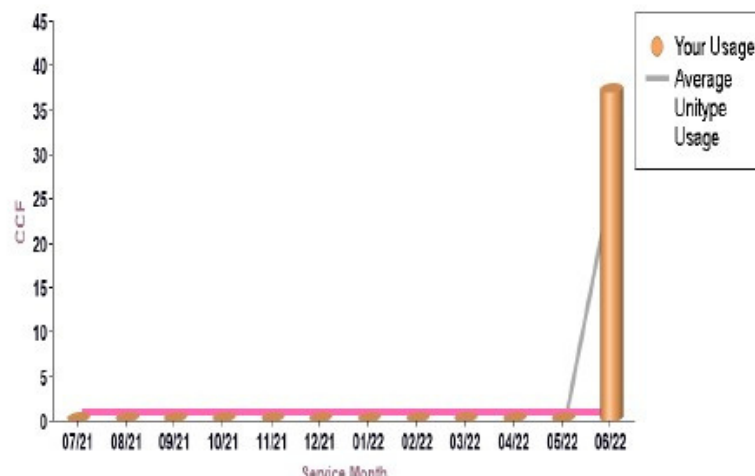
**\*\*Rates listed include all applicable charges, fees, and rate discounts as determined by the local utility provider.**

**If your usage is indicated as \*EST, your actual usage could not be obtained and your usage has been estimated and adjusted to fall within the buffer of your **LTG** for this billing period.**

Your Electric Usage (*Indicates estimation)							
Month	Your Usage KWH	Amount	Baseline	Upper Buffer	Lower Buffer	Difference	Your Charge
07/18	2637.00	\$283.61	819.26	901.21	737.35	1,735.7920	\$186.69
08/18	2444.00	\$262.85	817.43	899.17	735.69	1,544.8270	\$166.14
09/18	1720.00	\$184.99	767.45	844.20	690.71	875.8050	\$94.20
10/18	1481.00	\$170.85	1101.52	1211.67	991.37	269.3280	\$31.07
11/18	2024.00	\$233.49	1556.79	1712.47	1401.11	311.5310	\$36.94
12/18	2545.00	\$293.59	2137.33	2351.06	1923.60	193.9370	\$22.37
01/19	2683.00	\$309.51	2177.12	2394.83	1959.41	288.1680	\$33.24
02/19	2718.00	\$313.55	2410.99	2652.09	2169.89	65.9110	\$7.61
03/19	2576.00	\$297.17	1914.74	2106.21	1723.27	469.7860	\$54.20
04/19	1824.00	\$210.42	1297.48	1427.23	1167.73	396.7720	\$45.77
05/19	1902.00	\$219.41	947.57	1042.33	852.81	889.6730	\$99.17
06/19	1885.00	\$217.45	794.42	873.86	714.98	1,011.1380	\$116.64



Your Gas Usage (* indicates estimation)		
Month	CCF	Amount
07/21		\$
08/21		\$
09/21		\$
10/21		\$
11/21		\$
12/21		\$
01/22		\$
02/22		\$
03/22		\$
04/22		\$
05/22		\$
06/22	37.00	\$42.50



**Your first YES billing statement will not show your 12-month consumption history.  
This will fill-in with each monthly billing statement you receive from YES.**

### 12 months of your usage profile table:

- Utility Consumption
- Baseline: Including Buffers
- Dollar Charges

### 12 month graph:

- Residence Consumption
- Like Type Unit Baseline